**1. Which feature do you think is the most poorly designed and most difficult to navigate?**

*I would have to say the login screen. I don’t know why but every time I log in or try to log in it says there’s something wrong and that I have to log out first so I log out then back in. Sometimes I have to do this more than once.*

**• How and why does it make you think that?**

*It’s unusual and frustrating. Sure it only takes a few extra seconds but I don’t have to do this on any other sites. It kind of seems unsecure.*

**• What would be an ideal solution like?**

*A typical login experience would suffice. Just log in boom. If I forgot to log out last week or I have another tab the site just figures it out.*

**2. Would you say you are able to complete tasks on SIS [Easily, Fairly Easily, Not Easily, or Hard]?**

*Hard. Definitely hard. I dread going on SIS to be honest…*

**• How and why does it make you think that?**

*I can never remember where anything is.*

**3. Are there any features or tasks missing from SIS that you think would be nice to have?**

*I calendar with all your classes on it would be nice, with exams and homework due dates. For all I know that exists now that I think of it. If it does it’s buried.*

**• How and why does it make you think that?**

*I feel like other sites like SIS have that. In fact my friend said his school has it. I forget what school it is.*

**• What would be an ideal solution like?**

*A big button at the top of the page that says Calendar that when you click it you get a nice easy to read calendar filled with useful information.*

**4. Which part of SIS do you think if it gets improved, you will find SIS more enjoyable to use?**

*It’s structure. It’s impossible to get around in there.*

**• How and why does it make you think that?**

*It feels clumsy and award to navigate through it.*

**• What would be an ideal solution like?**

*A tool bar across the top with dropdowns and links that don’t need the page to refresh every time you click them. Labels that make sense.*